Collective Community consultations with women* in Ottawa, ON Community Change



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TABLE OF CONTENTS

NTRODUCTION	3
BACKGROUND	4
BACKGROUND	A 7 2
Summary	5
What is WHAI?	6
How Does WHAI work?	7
Who We Work with and What We Mean by 'women'*"	8
WHAI Priority Populations Impacted by HIV Hadaystanding Ways and Sandays and Community Portugal Foodback	10
 Understanding Women*'s Stories and Community Partner Feedback The Who, What, Why & How of WHAI Work 	11
METHODS AND PARTICIPATION	12
Consultations with Community Members	13
 Demographic Information of Participants HIV Education and Prevention Knowledge 	14, 15
Consultations with Service Providers	16, 17 18
ANALYSIS AND INTERPRETATION	19
 WHAI Priority Areas for Collaboration HIV Education, Prevention, Care & Support 	20
 Community voices: HIV Education, Prevention, Care and Support 	21 22
Community Connection Community Voices Community Connection	23
Community Voices: Community ConnectionEconomic Autonomy	24
Community Voices: Économic Autonomy	25 26
 Women*-Centered Harm Reduction Community Voices: Women*-Centered Harm Reduction 	27
Safety	28
Community Voices: Safety	29 30
 Wholistic Health Community Voices: Wholistic Health 	31
- Community voices. Whomstie Health	32
NEXT STEPS	33
 Where Do We Go From Here: Provincial level Where Do We Go From Here: Local level 	34 35

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The WHAI Coordinator is grateful for the AIDS Committee of Ottawa's management team in the varying amounts of support in this nearly two (2) year consultation process.





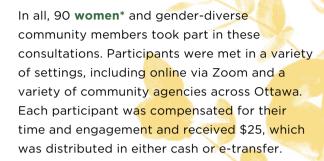
INTRODUCTION

The COVID-19 pandemic has had lasting impacts on the health and wellbeing of marginalized community members, particularly women* From late fall 2021 and the spring/summer of 2022, the Women & HIV/AIDS Initiative (WHAI) Coordinator at the AIDS Committee of Ottawa led consultations with a variety of women* and gender-diverse community members in the city of Ottawa.

The central focus of these consultations was to learn how women* understood and saw wellness, discuss some of the challenges and barriers to wellness they have encountered, share some of the facilitators and strategies they have used to achieve wellness, and some areas for improvement for the future they hope to see.

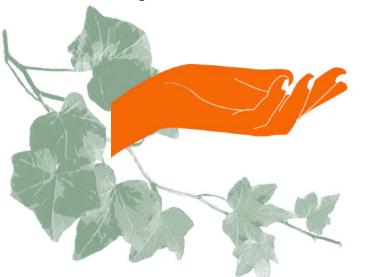
These consultations focused on qualitative understandings of wellness. As such, the Provincial WHAI office developed four (4) methods of engaging community members. These included:

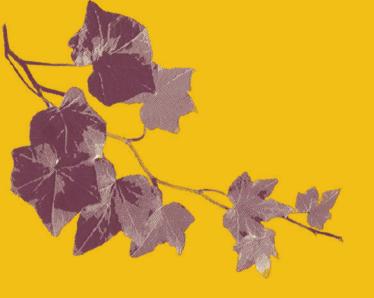
- 1.1 on 1 interviews
- 2.Brief Interactions
- 3. Aesop's Dove & Ant Fable (storytelling tool)
- 4. Talking Circle



This report unpacks the perspectives of women* when it comes to diverse conception of wellness. This report is comprised of four (4) sections:

- 1) **Background** on WHAI's work across the province of Ontario, priority populations of **women***, overview of Collective Impact (CI) and Community Development (CD) models;
- 2) **Methods and Participation**, which outlines the consultation process for community members, demographic information on participants, knowledge of HIV education and prevention tools, and information on consultations with stakeholders:
- 3) Analysis and Interpretation, which analysis the responses from the consultation process with women* and stakeholders, using WHAI's 6 Priority Areas for Collaboration as overarching themes, alongside quotes from participants.
- 4) **Next Steps**, which details future WHAI work on the provincial scale and local context. The report closes with images from consultations with **women***.







Background

- **%** SUMMARY
- WHAT IS WHAI?
- HOW DOES WHAI WORK?
- WHO WE WORK WITH AND WHAT WE MEAN BY 'WOMEN'*"
- UNDERSTANDING WOMEN*'S STORIES AND

COMMUNITY PARTNER FEEDBACK





SUMMARY

In 2021, the Women and HIV/AIDS Initiative (WHAI) began the process of province-wide consultations with Cis and Trans women*, 2-Spirited and Non-Binary Femme people to focus its work to reduce HIV transmission; enhance community capacity to address HIV; and create environments that support women* in their HIV-related experiences. In keeping with the principles of collective action for community change, the consultation process was thoughtfully designed to be participatory, inclusive and creative, amplifying the wisdom and leadership of women* who face intersecting and structural barriers to sexual health. The focus of this process was specifically, women* living with HIV, who identify as African, Caribbean, Black (ACB), as Indigenous, as newcomers, who use drugs or substances, who have experienced violence and/or incarceration, and/or who engage in sex work.

The consultation process was planned in collaboration with the WHAI Network, community partners and knowledge holders within a de-colonial, anti-racist, participatory and trauma-informed lens. A set of four (4) knowledge gathering tools were developed in consultation with community knowledge holders that included a one-on-one discussion guide, a brief interaction tool, a storytelling tool, and a focus group/talking circle discussion guide.

All tools could be adapted amidst COVID-19 related public health restrictions and catered to a range of facilitation and engagement styles, ensuring women* had meaningful, accessible options for participation. WHAI Coordinators implemented these tools to consult with women* in their local communities. The stories they gathered were carefully reviewed to inform a second phase of consultations with community organizations and networks. This included Coordinators sharing what was learned from women* and gathering stories and experiences from community partners. An additional discussion guide was developed to support Coordinators to facilitate these consultations. A total of 501 women* from WHAI's priority populations participated, along with 317 partners from 161 community organizations and networks across Ontario, in this intentional process to ensure that community voices directed the themes that emerged.

The collective knowledge gathered from women* and community partners was collaboratively synthesized, reviewed and analyzed along with relevant research and epidemiological reports. Reviews were conducted collaboratively by the provincial WHAI team, WHAI network membership, and a provincial review team of community knowledge holders to ensure a plurality of perspectives. Subsequently, a mapping of key barriers to HIV care and wellness, as well as strategies for enhancing care was developed.



WHAT IS WHAI?

The Women and HIV/AIDS Initiative (WHAI) is a community-based response to HIV and AIDS among cis and Trans women*, 2-Spirited and Non-Binary Femme people in Ontario. Through a network of 17 WHAI Coordinators located in 16 AIDS Service Organizations (ASOs) throughout Ontario, WHAI aims to:



Reduce HIV risk for women* disproportionately affected by HIV and AIDS;



Enhance local community capacity to address HIV and AIDS; and



Build safe environments to support women*'s HIV- and AIDS-related needs WHAI's work across Ontario is rooted in the principles of community development and collective impact. Community development values the ability of community members to affect change in their lives, in ways that are most relevant to them. Instead of organizations identifying the issues of focus, the voices of community members are centred in determining priorities. Community development is an ongoing, iterative process that guides WHAI. Coordinators work as liaisons between community groups and organizations in order to collectively develop relevant strategies to further women*'s HIV-related care. (2) Collective impact refers to intentional ways of working together and sharing information for the purpose of solving a complex problem resulting in impactful change.

Informed by the Collective Impact model shared by the Tamarack Institute, this work is typically determined by a common agenda, shared measurements of progress, mutually reinforcing activities, continuous communication, and strong collaborative supports (3). Collective impact is furthered by values of deepening community leadership, inclusivity, community conversations, collaboration, adopting strengths-based approaches, developing relationships, and investing in long-term change.



HOW DOES WHAI WORK?

WHAI applies a community development perspective in their work.

This means that they work closely with community members to assist in identifying and addressing shared health concerns.

A community development approach means:

The problem or issue is defined by the community

The goal is to collaboratively build community capacity to address shared health concerns

The work is collaborative between community organizations, groups, workers, and those with lived experience in the community

The work is ongoing



WHO WE WORK WITH & WHAT WE MEAN BY "WOMEN*"

WHAI seeks to be informed by, and amplify the experiences of those who face structural discrimination and exclusion, impacting HIV risk and the health outcomes of those living with HIV. Our work focuses on engagement with cis and Trans women*, 2-Spirited and Non-Binary Femme people who are living with HIV, are African, Caribbean, Black, Indigenous, or newcomers, who use drugs or substances, have experiences with violence and / or have been / are incarcerated. Within these communities, our work includes those who are pregnant or parenting, living with different abilities, and span from young adults to seniors.

AFRICAN, CARIBBEAN AND BLACK WOMEN*





TRANS WOMEN*



Throughout this document the term 'women*' is written in colour to remind us of the importance of prioritizing and centering communities of women* who face disproportionate structural risk factors related to HIV, as well as being a reminder that gender is not binary, and the importance of thoughtfulness towards inclusivity for Trans, 2-Spirited, and Non-Binary femme people in WHAI work. Identities are capitalized throughout, except "cis." This is to remind us of the privilege and space afforded cis gender people, and to support the amplification of identities outside gender-binary constructions.



WOMEN* WHO HAVE EXPERIENCED VIOLENCE



TWO-SPIRIT PEOPLE



INCARCERATED WOMEN*



WOMEN* ENGAGED
IN SEX WORK



NEWCOMER WOMEN*





UNDERSTANDING WOMEN*'S STORIES AND COMMUNITY PARTNER FEEDBACK

Much like the Community Development and Collective Impact approaches used throughout the consultation process, the analysis, interpretation and review of what was shared also followed these principles.

The use of community-led approaches helped to ensure time and space to understand the experiences and wisdom shared by communities across Ontario through the use of multiple tools and approaches.

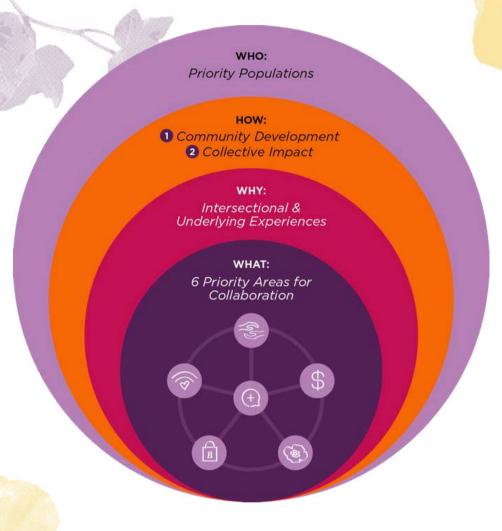
Facilitated by the provincial team, WHAI Coordinators utilized a mix of templates, online whiteboards for visual collaboration, individual reflections and collective discussion tools. capacity building sessions on coding and a thematic analysis to support a thorough review process. In parallel, a team of community knowledge holders reviewed what WHAI Coordinators had gathered to provide varying perspectives, systemic insights and analysis to deepen and enhance the thematic review. This group reviewed with an eye to the experiences of Black women*, Indigenous women*, Trans, 2-Spirited and Non-Binary Femme people, and other groups who often face structural exclusion, to ensure their voices were captured and amplified. Overall, this uniquely collaborative approach to theming enabled a rich plurality of perspectives to deepen understanding and elevate women*'s voices in framing WHAI's Priority Areas for Collaboration. This process of collective analysis and sensemaking led to a categorization of **women***'s experiences into three (3) key areas:

- Intersectional and underlying factors that impact women*'s health outcomes,
- Priority Areas for Collaboration, and
- Community actions for change that can be undertaken both at the provincial and local level, rooted in community development and collective impact frameworks.





THE WHO, WHAT, WHY & HOW OF WHAI WORK



WHAI works with various populations on manner disproportionately impacted by HIV, including ACB women, Indigenous women, Trans women, Two-Spirit and Non-Binary Femmes, newcomer women, women who use drugs, women who have experienced GBV, and women who are or have been incarcerated.

This work is important as a means of highlighting the many intersecting factors that impact this diverse group of women*. Some of these factors include gender-based violence, anti-Black, anti-Indigenous and anti-Asian racism, misogynoir, poverty, structural violence, housing insecurity, and serophobia among many others.

WHAI does this work through adhering to the principles of Community Development and Collective Impact. A community development approach includes: a problem or issue defined by the community; build community capacity to address shared health concerns; this work is collaborative; this work is ongoing.

The Priority Areas for Collaboration include: HIV Education, Prevention, Care and Support; Community Connection; Economic Autonomy; Safety; Women*-Centered Harm Reduction; and Wholistic Health. These areas of collaboration are meant to serve as a roadmap to WHAI's work with women* moving forward.



Methods and Participation

- CONSULTATIONS WITH COMMUNITY MEMBERS
- OF PARTICIPANTS
 OF PARTICIPANTS
- HIV EDUCATION AND PREVENTION KNOWLEDGE
- CONSULTATIONS WITH SERVICE PROVIDERS



CONSULTATIONS WITH COMMUNITY MEMBERS

Between November 2021 and February 2022, as well as May 2022 and August 2022, consultations with **women*** and gender-diverse community members took place.

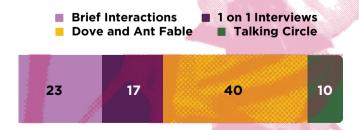
The purpose of these consultations was to learn and better understand how community members understood wellness, discuss some of the barriers to wellness they have experienced, learn about some of the facilitators to wellness they utilize, and well as discusses areas of change. It is important to note that these consultations took place in the midst of the COVID-19 pandemic, drug poisonings and the ongoing Opioid Crisis, immense anti-Black racism and the Convoy in Ottawa. Each of these factors impacted how community members defined, experienced and accessed health, wellness and social services at this time.

As part of the consultation process, four (4) tools were used to elicit responses, using a mix of both 1 on 1 interviews and group engagement:

- 1. Brief Interaction tool
- 2.1 on 1 Interviews
- 3. Aesop's Dove and Ant Fable (storytelling tool)
- 4. Talking Circle

Several recruitment strategies were used for these consultations. The WHAI Coordinator first began recruitment through their own AIDS-service Organization (ASO), followed by using peer facilitators to recruit within their own networks.

In the second round of consultations between May and September 2022, the WHAI Coodinator created several flyers for targeted recruitment. These were sent to community stakeholders to share at their sites, as well as other locations where community members regularly gather.





DEMOGRAPHIC INFORMATION OF PARTICIPANTS

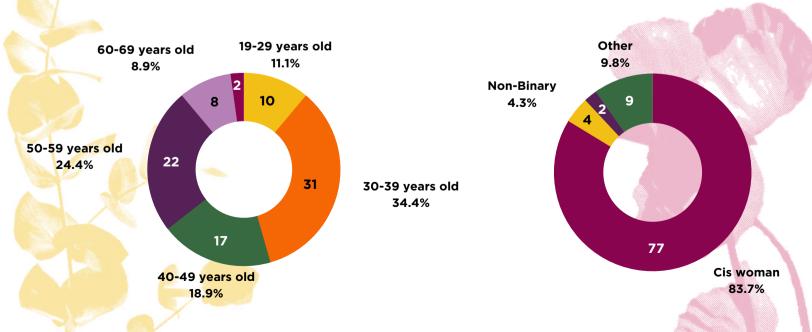
AGE

There was participation amongst women* of all age groups, the greatest representation was amongst those between the ages of 30 and 59. Participants between the ages of 30-39 years of age accounted for more than one third of participants (34.4%). followed by those between the ages of 50-59, who represented almost one quarter of participants (24.4%). Nearly a fifth of participants were between 40-49 years of age (18.8%). Participants ages 19-29 accounted for over ten percent (11.1%). There was a lower participation rate of women* ages 60-69 years of age (8.9%) and those 70 years of age or older (2.2%).

GENDER IDENTITY

WHAI works with and supports women* in their work, which includes Cis and Trans women*, Non-binary femmes and Two-Spirit community members.

Unfortunately, there was not nearly as much diversity in gender identity, with a majority of participants identifying as Cisgendered women* (83.7%). There was some Non-binary representation (4.35%), followed by Trans women* (2.2%). None of the participants identified as Two-Spirit. Nearly a tenth of participants (9.8%) checked "Other", and some identities included Non-binary, Gender-diverse and Trans.

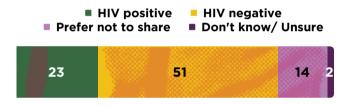




DEMOGRAPHIC INFORMATION OF PARTICIPANTS

HIV STATUS

People living with HIV accounted for over a quarter of participants (25.5%), and non-PHAs represented over half of participants (56.7%). Participants who checked "Prefer not to share their status" totaled 15.6% and those who checked "Don't know/Unsure" amounted to 2.2%.



ETHNORACIAL BACKGROUND

There was some ethnic and racial diversity amongst participants. The largest amount of participants identified as African (27.4%), followed by over a quarter identifying as White (25.8%), and nearly a fifth identifying as Black (19.4%). There was sizeable First Nations representation (6.5%), followed by Métis (4%), Indigenous (3.3%), and Inuk (3.3%).

It is important to mention that many participants have multiple and mixed identities, so it was common for there to be two (2) ethnoracial backgrounds checked off, the most common being African and Black, followed by First Nations and Métis.

Ethnoracial background	# of participants	%
African	34	27.4%
Black	24	19.4%
Caribbean	3	2.4%
East & Southeast Asian	2	1.6%
First Nations	8	6.5%
Indigenous	4	3.3%
Inuk	4	3.3%
Latin American	1	0.8%
Métis	5	4%
Middle Eastern	3	2.4%
South Asian	2	1.6%
White	32	25.8%
Other/Not Sure	1	0.8%



HIV EDUCATION AND PREVENTION KNOWLEDGE

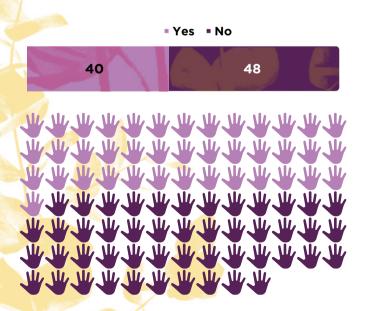
KNOWLEDGE OF PrEP

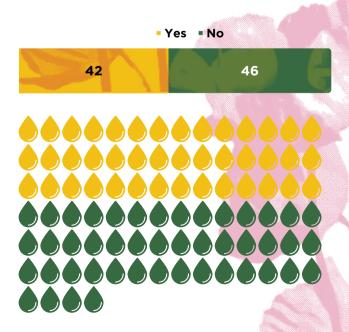
Knowledge of PrEP was fairly split amongst participants, with 45.5% having prior knowledge of PrEP and nearly 54.5% not having knowledge of PrEP.

Knowledge of PrEP was highest amongst women* living with HIV, and lowest among women* who have been incarcerated, women* who have been engaged in sex work, use(d) substance and have experienced GBV. These gaps highlight the need for targeted education and prevention for these priority populations moving forward. As well, the introduction of PrEP-in-your-pocket (PIP) may also be a way to reintroduce information on PrEP to these priority populations of women*.

KNOWLEDGE OF HIV SELF-TESTING

Similar to Knowledge on PrEP, Knowledge on HIV self-testing was nearly evenly split, with 47.7% of participants having prior knowledge of HIV self-testing and 52.3% having no prior knowledge of HIV self-testing. Much like with knowledge on PrEP, the highest level of prior knowledge on HIV self-testing was amongst women* living with HIV and lowest amongst women* who use(d) substances, women* engaged in sex work and those who have experienced GBV. Again, these findings reflect the need for targeted education and promotion on HIV testing methods and system navigation for these priority populations.







HIV EDUCATION AND PREVENTION KNOWLEDGE

KNOWLEDGE OF U=U AND PEP

For the 17 women* who participated in 1 on 1 consultations, there was a question on their knowledge of U=U and PEP. A majority of these participants were women* who use(d) substances and women* living with HIV. Overall, 52.9% of these participants were familiar with U=U and PEP, and 47.1% were unfamiliar with both.

KNOWLEDGE OF U=U YES NO



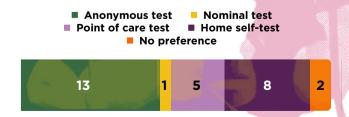
KNOWLEDGE OF HIV TESTING SITES AND PREFERENCE FOR TYPE OF HIV TEST

These 17 participtants were also asked if they knew where to receive or obtain an HIV test if they needed it, which illustrates their knowledge of testing sites in Ottawa. Participants were also asked which type of HIV testing they preferred. Overall, most participants (82.3%) knew where to obtain an HIV test. As well, there was a strong preference for Anonymous testing, followed by HIV self-testing; Nominal testing was the least favoured option for HIV testing. Some participants choose two (2) responses, with Anonymous and HIV self-testing being the most popular pair.

KNOWLEDGE OF HIV TESTING SITES



PREFERENCE FOR TYPE OF HIV TESTING





CONSULTATIONS WITH SERVICE PROVIDERS

Between the months of May 2022 and September 2022, consultations with community stakeholders took place. These consultations were a means to share how community members understood wellness. In total, 23 stakeholders from 17 sites participated in these consultations, representing a variety of sectors.

Findings from consultations with community members were also shared with stakeholders, followed by a discussion and questions for stakeholders to answer.

It is important to note that many stakeholders' agencies fall between two or more sectors. Knowing this, it was important to consult a variety of stakeholders to highlight the overlap, the commonalities and the challenges shared by stakeholders in different sectors.

■ 1 on 1 Consultations ■ Group Consultations ■ Electronic Surveys

Work in the HIV sector is quite diverse, and therefore, it is very important to consult different stakeholders to highlight how HIV education and prevention work is relevant to their work and sector, from GBV/VAW, Harm Reduction, anti-racism and anti-oppression, and other sectors.

There was an intentional effort to speak to as many stakeholders as possible, especially those who were not long-term partners to build a relationship and brainstorm ways to support one another in the work moving forward. Recruitment was done by first connecting a familiar stakeholder and asking if there were other peers in their sector who thought would be interested in participating in these consultations.

Towards the end of the consultations in late August and September 2022, the WHAI coordinator began reaching out to stakeholders to whom they have an ongoing partnership with, as they were easier to reach and schedule a time to meet for a consultation.

Consultations with stakeholders took three (3) forms: 1 on 1 consultations via Zoom, Group consultations via Zoom, and Electronic surveys via Microsoft Forms.



Analysis and Interpretation

- **WHAI PRIORITY AREAS FOR COLLABORATION**
- HIV EDUCATION, PREVENTION, CARE & SUPPORT
- 688 COMMUNITY VOICES: HIV EDUCATION, PREVENTION, CARE AND SUPPORT
- COMMUNITY CONNECTION
- 663 COMMUNITY VOICES: COMMUNITY CONNECTION
- S ECONOMIC AUTONOMY
- 683 COMMUNITY VOICES: ECONOMIC AUTONOMY
- WOMEN*-CENTERED HARM REDUCTION
- **600** COMMUNITY VOICES: WOMEN*-CENTERED HARM REDUCTION
- 🔒 SAFETY
- **663** COMMUNITY VOICES: SAFETY
- WHOLISTIC HEALTH
- COMMUNITY VOICES: WHOLISTIC HEALTH





6 PRIORITY AREAS FOR COLLABORATION

Based on responses from community consultations taking place across
Ontario, WHAI has developed six (6) Priority Areas for Collaborationto inform
their work moving forward. Each will be unpacked and contextualized
through a local lens, based on responses from women* in Ottawa in the next
several pages.



Harm Reduction



HIV EDUCATION, PREVENTION, CARE AND SUPPORT

HIV Education, Prevention, Care and Support is the key priority area of collaboration for WHAI. It refers to the the dissemination of HIV education, including but not limited to information on HIV prevalence and priority populations, prevention methods, and HIV self-testing.

Most participants shared that they felt there was not enough conversation and information related to HIV, which leads to many assuming that HIV is not as prevalent or pressing as it once was in the 1980s and 1990s.

Many participants wondered why there was not a lot of mainstream attention and information related to HIV, especially for those who were unfamiliar with PrEP, PEP and HIV self-testing.

For ACB women* living with HIV, there was much discussion on the need for more anti-stigma work. Most shared that they are still experiencing HIV-related stigma and want there to be more time spent educating the broader public. Some suggested that U=U could be a way to aid in anti-stigma work.

Moreover, many women* living with HIV mentioned experiencing discrimination at a variety sites, including other social services sites and when accessing healthcare. One ACB woman living with HIV described experiencing discrimination and stigma from a nurse when she learned of her status. This demonstrates the long-reaching impacts of HIV misinformation on women* living with HIV.

Stakeholders across sectors echoed many of these sentiments and desired to learn more about HIV education and prevention. Some suggested more interactive workshops for stakeholders, with certificates as an incentive to encourage participation.

As well, many requested more information on the accessibility and the process of acquiring PrEP for community members, as well as more information on applying for the Ontario Trillium Drug Plan. Others were interested in learning more about HIV self-testing and the process for community members. Some wondered if it were possible to have self-testing kits at their site to distribute to community members, especially those who are precariously housed and/or experiencing gender-based violence.



COMMUNITY VOICES ON HIV EDUCATION, PREVENTION, CARE AND SUPPORT



"I previously did not know about U=U, completely changed how I think about HIV and wellness, I tell people about it more, so there is less stigma about HIV. U=U is a good way to decrease stigma around HIV/AIDS. Wish it was more widely taught in high school and universities [...] Campaigns like U=U are very important in educating people."

- queer woman who has experienced GBV

"We need better education from service providers – why don't service providers know what U=U is? We just generally need an updated sexual health curriculum, more HIV education, and more myth dispelling."





"SO MUCH EDUCATION. Postering! U=U is still not widely known! People don't know about PrEP/PEP and how effective it is! It would be great to have some educational games, trivia. Would love to have WHAI come to the Centre (Sandy Hill) and conduct a presentation! Self-testing kits require an address to get - it would be nice to have a stack of them on site that folks can just grab!"

-harm reduction stakeholder

"Not making a lot of headway out there. For some people to reel into something, they need a catchphrase. The U=U doesn't have a lot of substance behind it to touch people around the world. More simplified, more open, inviting. You have to do different things to capture different audiences around the world, but U=U is moving at a slow pace or continue talking about it for it to spread like a wildfire than a stream that has dried up. It needs some punch, it needs something to wake it up, it's sleeping. Why isn't there a U=U celebration? Or a U=U march? The U=U should get connected, then a U=U Day. It just needs something to wake it up."





COMMUNITY CONNECTION

Community Connection was a major theme highlighted by participants. A majority addressed the desire to gather amongst community members again, as many in-person events and programming were suspended due to COVID-19.

Community Connection for many, begins at home. Connecting to one's family and children was a common theme for participants. The ability to spend time with them, especially with many participants working multiple jobs was highlighted. Furthermore, connection to one's community helps creates a sense of belonging and cohesiveness.

A group consultation with trans, non-binary and gender-diverse community members highlighted the importance of safe(r) spaces for community to regularly gather as a key feature of Community Connection. Another theme that arose was the great need to connect younger trans folks to their elders in community; rise in transphobia in Ottawa underscores the importance in prioritizing both.

Moreover, many women* living with HIV noted that ACO was a place for community members to come together, illustrating the power of welcoming spaces, free from HIV-related stigma.

A similar sentiment was mentioned by women* impacted by incarceration. Most participants highlighted the importance of mutual respect, and open-mindedness as a feature of Community Connection. In addition, a set of values and standards for community members and stakeholders to abide by needs to be established as the foundation of community gatherings.

Amongst stakeholders, a reoccurring theme was the need for more opportunities for peer-led educational initiatives. Some suggestions included the use of community hubs to bring together different populations and stakeholders in an alternative space, to reduce stigma.

Culturally-specific food was mentioned as a tool that could connect community members, particularly important for racialized and Indigenous communities. Simultaneously, the inclusion of food in community events and initiatives can help to alleviate food insecurity, which has been exacerbated by the pandemic.



COMMUNITY VOICES ON COMMUNITY CONNECTION



"Wellness is about looking after yourself. It's also about looking after family members, friends and community. And their emotional, their physical [...] that if you take care of them, then they can take care of you."

-woman impacted by incarceration

"I want to say, there needs to be more cross-generational spaces for trans people to chat. I don't know of any. The AIDS crisis killed so many people that would be our elders that we could learn from. I would love the chance to learn from older trans folks about what they went through and share coping strategies with each other."



-trans community member



"I need to have spaces that are free from discrimination and where I can be myself, even if on some days that's super messy [...] having folks around me who can understand that I need to like, isolate for a little bit and come out of it not having to explain myself."

-woman who uses substances

"It's a connection. It's like family [...] it brings you up, it brings you down. But this situation where we are, for me now, what I am now is the next level."



-ACB woman living with HIV

ECONOMIC AUTONOMY

Economic Autonomy refers to the ability for women* to have access to more than simply basic needs but also have the ability and agency to meet their needs on their terms.

A reoccurring theme across priority populations was financial insecurity, exacerbated by COVID-19. Many noted the loss of employment, which led many to losing housing and experiencing precarious housing.

A group consultation with queer newcomers led to a conversation on economic insecurity. A participant mentioned the difficulty for newcomers to secure affordable housing, as they were asked for credit history. It was shared that it is difficult for newcomers, especially senior newcomers to secure housing, as it is assumed there is family settled in Canada to care for them. Another participant stressed the need for greater networking opportunities for newcomers to learn of job opportunities and trainings to build Canadian experience.

Amongst women* engaged in sex work, there was mention of safety when engaging in sex work, with the opportunity to be connected to their "street sisters". This point highlights the strong connection between Economic Autonomy and Safety, as safer environments to engage in sex work can increase their economic autonomy.

The impacts of reduced bus service and increased bus fare since the beginning of the pandemic has severely impacted participants across priority populations.

Ontario Works (OW) and the Ontario
Disability Support Program (ODSP) greatly impacted the Economic Autonomy of most participants. They were particularly frustrated with its inaccessibility, as well as not receiving enough supports to cover their basic needs, including rising costs for rent and food.

Some participants mentioned the positive impacts of resources during the pandemic, including CERB, that were once available and have now ended. As well, some mentioned the importance of affordable/free childcare and paid time off work, as many were dealing with poor mental health due the the uncertainty of the pandemic.

Most stakeholders echoed the sentiments of participants. The lack of momentum regarding OW and ODSP increases is greatly impacting the ability for many **women*** and gender-diverse community members to meet their basic needs. Economic insecurity is deeply intertwined with other determinants of health, so it is very important to prioritize.

Educational and economic opportunities for peer-led work was also highlighted. Although the HIV sector centers the principles of the Greater Involvement of People Living with HIV/AIDS (GIPA) and the Meaningful Engagement of People living with HIV/AIDS (MEPA), this is not similarly mirrored in other sectors. Providing meaningful work for community members can help create opportunities of economic autonomy for many hoping to obtain work experience, and alleviate financial burdens.



COMMUNITY VOICES ON ECONOMIC AUTONOMY



"I feel wellness just having money in my pocket. I've been evicted many times in my life because I couldn't pay the rent. I have a dog park with a gazebo, so I get to look at that every morning."

Indigenous woman who uses substances/ experienced GBV/ once engaged in sex work

"I have to go to the foodbank often. My bills, my stuff almost got cut off a few times — I'm just scraping by. And I had to borrow more money and I owe more money to try and keep up with everything.

It's just been a vicious cycle."

-woman who uses substances



"A consistent, liveable income, a minimum wage that covers my basic needs, easier access to supplementary incomes — I can't control how expensive things, which leads me to take the bus more, which costs more over time."

-woman who uses substances

"Investments made in community: important for those who cannot take time off work, your children are very young. And going through that whole COVID period and you don't have family in town or anyone you can reach out to, what would you do? So that's what comes to mind for me."





WOMEN*-CENTERED HARM REDUCTION

Women*-Centered Harm Reduction stresses the importance of creating, maintaining and fostering safe(r) spaces for **women*** who use substances to receive support services and meet peers with similar lived experiences.

Many participants who use(d) substances noted the great need for **women***-only harm reduction spaces, as many of these current spaces are dominated by men.

Another reoccurring conversation was the great need to be understood and be given respect as people. All of the **women*** who use(d) substances disclosed that they have experienced discrimination and stigma in a variety of spaces, including when accessing housing, hospitals, courts, etc.

As well, all of the **women*** who use(d) substances disclosed that they have experienced gender-based violence. This highlights the importance of providing a multitude of services for **women*** who use substances alongside harm reduction services.

Reproductive health was another topic raised by women* who use(d) substances. Many of these women* noted being questioned about their reproductive choices or at times, denied services. One participant was questioned about their decision to have a hysterectomy which then led to a conversation on her substance use. Another woman was denied reproductive services when requesting to remove her IUD that was giving her pain. She explained that she felt that she was discriminated against, due to her substance use.

These examples highlight the importance and need for women*-centered harm reduction spaces that provide judgment-free and a variety of services that include support outside of harm reduction, as well. It is crucial that this is developed and actualized by peers in community.

Women*-Centered Harm Reduction was discussed at length by stakeholders, particularly those in the harm reduction and GBV/VAW sectors. The lack of women*-only harm reduction spaces in Ottawa was recognized as a great need. As well, a harm reduction stakeholder mentioned the need for more mobile outreach to women* in community, as many women* do not feel comfortable accessing services from mainstream harm reduction sites.

Alongside gender-specific harm reduction services, many stakeholders noted the gap in resources and conversations surrounding harm reduction for Indigenous, Black and other racialized folks who are disproportionately impacted by criminalization. These anti-racist spaces need to be created to destigmatize conversations on substance use and harm reduction in racialized communities for folks to feel comfortable sharing accessing services. Importantly, Indigenous ways of knowing should be prioritized in discussions of harm reduction.

For stakeholders who work with queer and trans youth, the need for more youth-oriented harm reduction resources was highlighted, as they felt that many youth were not completely familiar with the definition and scope of harm reduction.

COMMUNITY VOICES ON WOMEN*-CENTERED HARM REDUCTION



"Discrimination based on my use of crack, and keep getting called a 'crackhead', that's one word I can't stand. We don't need for it to be thrown in our faces, there's a lot of judgment. Soon as you're labelled a crackhead, you're looked at as the same, and you're not the same. Yes, I'm a user but I'm not that."

-woman who uses substances

"You know what I've had a a really big problem with is getting my IUD taken out [...] I'm at 6 1/2 years and she won't take it out [...] I don't know if she's not doing it because I have hepatitis or because I'm an addict and doesn't want me to get pregnant. I don't know but it really isn't her decision either."

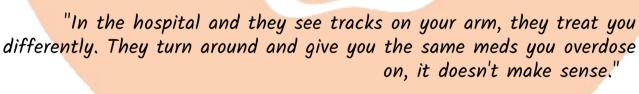


-woman who uses substances



"Especially when it comes to women* being abused, a lot of women* are not comfortable around men, it would be good to have an avenue for them."

-woman who uses substances





-woman who uses substances/ experienced GBV/ previously incarcerated



"A healthcare facility centered on women* and domestic violence recovery, sex work recovery - more of that is needed in the city [...]there's nothing out there for women*, like there's women*'s shelters but there's nothing out there for gender-diverse and non-binary-there's nothing really out there specific to us, safe havens to get well."



SAFETY

Much like HIV Education, Prevention, Care and Support, Safety was an area of collaboration that was diverse and connected to other areas, such as Women*-Centered Harm Reduction, Wholistic Health and Economic Autonomy. A social determinants of health model when discussing Safety is particularly important because it can be used to explain how one's wellness is impacted by Safety, be it in the form of housing, employment, social supports and other determinants of health. Having little access to any of the above negatively impacts the safety of women* and gender-diverse community members.

A group consultation with trans, non-binary and gender-diverse community members noted the great need for safe(r) spaces for community to gather, where folks could be amongst peers who understood their lived/living experiences. It is important to consider that this consultation was conducted during the Convoy in Winter 2022 (after a few delays and rescheduling).

For many, Safety also referred to having access to safe and accessible housing. Many women* who use(d) substances, engaged in sex work and have experienced incarceration have noted the lack of housing options for them, feeling forced to live in unsafe neighbourhoods.

This connects to Economic Autonomy, as many are reliant on OW or ODSP, which does not provide an adequate living allowance to cover basic needs.

Feeling unsafe from one's landlord was noted by several participants, and on occasions, experiencing violence from them. More information on tenant's rights may be one way to address unsafe housing conditions experienced by participants.

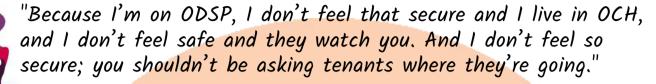
Experiencing violence from police was noted by several **women*** who use(d) substances. Some shared stories from experiencing violence at the hands of police, or provided with little safety or support when they called them.

Stakeholders echoed many of the same points as community members. Housing was a reoccurring theme amongst stakeholders, with emphasis on the lack of affordable housing in Ottawa and minimal support from social supports. The Convoy was brought up on a few occasions and the needs to create spaces for community members to decompress, as it was a traumatic experience for many living in the impacted downtown neighbourhoods.

The need for more trauma-informed approaches to care and trainings for stakeholders was noted as crucial, as a means of addressing varying forms of Safety in the lives of community members.



COMMUNITY VOICES ON SAFETY



-Indigenous woman who uses substances/experienced GBV/ once engaged in sex work

"The main sources of violence I've experienced in the past years has been the police. And my landlord, actually, has gotten physically violent with me and my boyfriend. He kicked me in my driveway and the police did nothing and said it's a landlord-tenant issue."

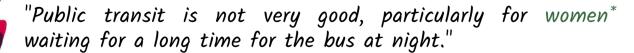
-woman who uses substances

"Safe housing, safe shelter – living with other people, feeling safe around those people, that the place that I live in is accepting and is willing to make accommodations."

-gender-diverse community member

"I think we need to have more safe ways to communicate with other trans people and meet in real life without outing ourselves or putting ourselves in danger."

-trans community member



-queer Middle Eastern newcomer woman



WHOLISTIC HEALTH

A wholistic approach to health recognizes that there needs to be a whole understanding of a person's mental, emotional, spiritual and physical health. This approach is particularly important when considering the biomedical approach utilized in the HIV Care Cascade model. Therefore, a wholistic approach to wellness is important when supporting **women***, who are disproportionately impacted by HIV.

Many participants noted many different ways of approaching wellness. For some, it was solitary activities, such as a cup of coffee or tea, walking their dog, playing a musical instrument, painting and taking care of plants. For others, there was a focus on spiritual approaches to health, such as practicing yoga, prayer, and meditation.

For trans, non-binary and gender-diverse participants, access to hormone replacement therapy (HRT) was cited by many as an example of Wholistic Health. In this group consultation, many participants demonstrated how access to HRT was central to one's mental, emotional, and physical health. Access to HRT has become increasingly difficult with years-long waitlists and costs.

Amongst some **women*** who use(d) substances, it was mentioned that managing their substance use was a component of their Wholistic Health. It was shared that once substance use was managed, other aspects of their wellness, including relationships with family and friends (social wellness) and their self-image improved as well.

Many ACB women* living with HIV noted how taking their ARTs was wellness to them, as it was a part of their daily routine. Food was also mentioned as a component of one's wellness, with the desire for more opportunities to discuss culturally-specific nutrition while living with HIV.

For most participants, access to community was heralded as a major component of their wellness. There were many conversations on the negative impacts of lockdowns and isolation on participants' mental health and wellbeing.

Wholistic Health was the area of collaboration that resonated with all stakeholders, but in different ways. Some mentioned the inclusion of arts-based programming at their sites, Others noted the strong connection to culture when discussing Wholistic Health, particularly Indigenous-focused service providers. Food was a theme was was brought up when talking about culture, and its ability to bring groups of people together, which illustrates its strong relationship to Community Connection.

For ACB-focused stakeholders, Wholistic Health came in the form of the ability of community members accessing mental health and wellness workshops. One ACB stakeholder mentioned the popularity of blood pressure workshops for ACB community members and found that many disclosed that they had not seen a doctor in some time and used the workshop as an opportunity to access primary healthcare. This demonstrates that Wholistic Health may not be accessible to all and stakeholders need to consider how to reduce barriers for community accessing wellness programming, workshops and resources from their sites.

One GBV/VAW stakeholder advocated for the use of a wrap-around model for sites to consider, as it recognizes the need for having a variety of services under one roof, including but not limited to housing services, health services, support for crisis and counseling services, a food bank, and many other services. This wrap-around model is typically found in Indigenous-focused agencies can should be replicated by a variety of sectors as a way to center Wholistic Health.



COMMUNITY VOICES ON WHOLISTIC HEALTH



"I live my life by karma: you do good, you get good. I try to meditate as much as I can to help with my mental health problems."

-woman who uses substances

"Wellness is morning coffee with cinnamon."

-woman living with HIV



"Access to my HRT: for me, those are things on a basic level, for me to be well and just stay healthy physically and mentally, these are the things that are non-negotiable."

-trans community member

"Feeling a state of peace, feeling no major pain (spiritually, physically, psychologically)/ not feeling in a state of crisis."

-queer ACB newcomer





"Staying healthy, good people, safe living (relaxing, calm environment)."

-woman engaged in sex work

"Normalizing well-rounded health care. It should be expected from all aspects of medical care to have the same interest in helping all aspects of community members, not just straight, white, cis members."







Next Steps

- WHERE DO WE GO FROM HERE: PROVINCIAL LEVEL
- WHERE DO WE GO FROM HERE: LOCAL LEVEL
- CONSULTATION IMAGES



WHERE DO WE GO FROM HERE

The stories and experiences shared by cis and Trans women*, 2-Spirited and Non-Binary Femme people and community workers from across Ontario will directly inform how WHAI works alongside communities both provincially and locally to:



Reduce HIV transmission among women*



Enhance local community capacity to address HIV



Create environments to support women* and their HIV lived experiences

PROVINCIAL LEVEL

Implementation of this work will be rooted in the principles of collective impact and guided by community development frameworks. Provincially, the WHAI network will select Priority Areas for Collaboration to focus on annually, thereby strengthening our work both provincially and regionally. Each year, HIV Education, Prevention, Care and Support will be our main area of work. In addition, 2 or 3 of the other Priority Areas for Collaboration will be selected collectively as a provincial network to foster collaboration across regional sites, and within local communities, through mutually reinforcing activities.

More broadly, a common agenda and shared local strategies with measurable activities and goals for the work will be collectively set based on the Priority Areas for Collaboration, Regular Network meetings will serve as a core space for communication and coordinated efforts to achieve set goals alongside communities across Ontario. WHAI will focus efforts on continuing to facilitate spaces where communities work together to determine strategies that address identified needs including capacity building and knowledge building, and draw on tools and resources that foster community leadership and amplify voices.



WHERE DO WE GO FROM HERE

The stories and experiences shared by women* and gender-diverse community members who participated in these consultations will directly inform how the WHAI coordinator in Ottawa will work to build:



WHOLISTIC HEALTH



SAFETY



WOMEN*-CENTERED HARM REDUCTION

LOCAL LEVEL

The WHAI coordinator hopes to utilize the findings from these consultations with both community members and stakeholders to inform their work moving forward.

They hope to continue their focus on Wholistic Wellness. In the past year, the WHAI coordinator supported efforts to prioritize Wholistic Health through events such as Hair, Mind, Body & Soul: a Collective Self-Care Gathering, a self-care event for ACB women* in February 2022 and 2023. This event series highlighted different forms of self-care, including hair care, yoga, mental health, skin and body care, writing and plant care. For Black Mental Health Week 2023, the WHAI coordinator, in partnership with a stakeholder from Somerset West Community Health Centre, created a writing workshop for ACB community members called Solace & Solange, which provided a space for ACB community members to discuss mental health. In all, they hope to create similar offerings, with a focus on the unique needs of other WHAI priority populations.

The WHAI coordinator hopes to also prioritize Safety in their local work moving forward. Particularly, with the rampant transphobia in Ottawa, coupled with rising rates of gender-based violence, the WHAI coordinator hopes to support local grassroots groups, collectives and other agencies in local initiatives to raise awareness and combat both.

Due to the great need for **Women***-Centered Harm Reduction services addressed in the consultations, the WHAI coordinator hopes to commit to this area of collaboration. They currently sit on the Harm Reduction Coalition in Ottawa and hope to create opportunities for **women*** to access welcoming, **women***-only harm reduction spaces. As well, they hope to be able to center conversations on harm reduction and anti-racism, especially anti-Black racism and criminalization. By partnering with racialized frontline harm reduction staff, it is their hope that this work can be realized for this new fiscal year.



These are images from Brief Interactions conducted at St. Joe's Women's Centre

Facilitators to Wellness

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Barriers to Wellness





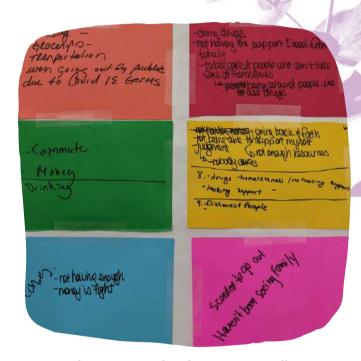
These are images from Brief Interactions conducted at Métis Nation of Ontario



What does "wellness" mean to you?



Who helps you to be well? (Facilitators to Wellness)



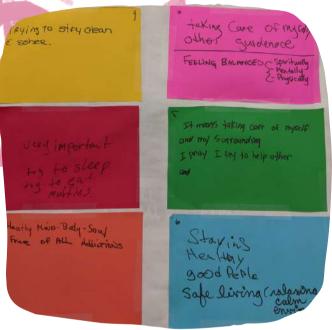
What are some barriers to your wellness?



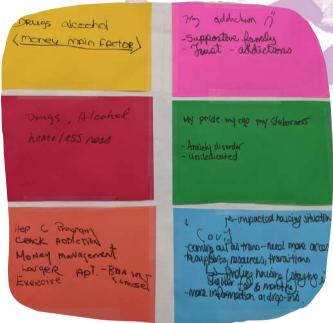
What do you want to see change? (Areas of Change)



These are images from Brief Interactions conducted at Métis Nation of Ontario



What does "wellness" mean to you?



What are some barriers to your wellness?



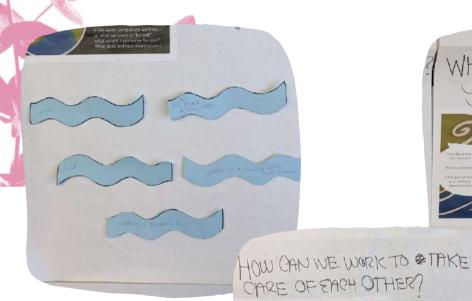
Who helps you to be well? (Facilitators to Wellness)



What do you want to see change?
(Areas of Change)



These are images from a Dove & Ant Fable consultation with women* living with HIV



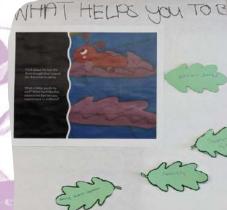
What does "wellness" mean to you?



What are some barriers to your wellness?

How can we work to take care of each other? (Areas of Change)

LELT 1904 BS HKE



What helps you to be well? (Facilitators to Wellness)





These are images from a Dove & Ant Fable consultation with trans, non-binary and gender-diverse community members

afe housing, access to medical care, enough ressources for food and also for fun! To be well is not to simply exist, but to thrive.

to be well, i need access to my HRT, mental health resources, and accepting friends in my life

ommodification of vellness culture" ould also be said to crease the angers of the verbank ie barriers access

What does "wellness"

mean to you?

a social circle. artistic outlets, saf-ant to say, there

shelter

needs to be more cross generational spaces for trans people to chat. I dont know of any. the aids crisis killed so many people that would be our elders that we could learn from, I would love the chance

Addressing the issues of social oppression such as individuals not being to obtain employment due to dealing with a

marginalize disability members hones but also my family personally, friends. professors too, but

my department is

VERY progressive

each othe

progressive really makes me see how important it is to make university spaces as diverse and inclusive as possible... because for others in academics its not the case, student groups

my department being

so supportive and

^^that would be great if other uni deps did that

my therapist, mutual aid, friends lending old binders and such without making you fill out forms to get it

any

want to see more people with the same life experiences so we dont have to explain why things are

getting

diagnoses

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bilizing (why normalizing well-rounded health a may be a care, it should be expected from all aspects of medical care to have the same interest in helping all aspects of community members, not just straight, white, cis

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^^ related to this, i would like to see trans friendly/trans-led healthcare resources that I can turn to when I face a trans-related healthcare

members.

complication

end who ne do tasks supports me when my depression is making it hard to me to take care of myself

talking to trans mentors/older trans people have been so helpful for me in accepting myself and giving me tips in accessing wellness

<<< accessing hrt and surgery can also be very expensive

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covid was very destabilizing as i no longer has access my coping strategies (limits to physical spaces, cannot socialize comfortably etc)

What are some barriers to vour wellness?

How can we work to take care of each other? (Areas of Change)

> yeah i would have say the most impactful relationships are people who are like me... I dont know any trans people over 30.... though thatd be lovely...

My mom has been an importnat part during my journey of dealing with depression and giving me tips to stay positive and happy

What helps you to be well? (Facilitators to Wellness)



These are images from a Dove & Ant Fable consultation with ACB women* living with HIV

"When you have a friend you trust and when you're troubled, then you run to your friends you feel comfortable. You cry with your friends, you laugh with the person, you are healing." ter can ent your , your kids, work, whateve is you feel l, brings joy for wellbeing, you things that contribute to my wellness. My faith, first of all. I think "Even the medication, I take it even in my sitting room watching TV [...] I want to take my medication first; I take it, so now I am "Taking care "What makes of myself, me feel good, have a to move forward, is my massage to sometimes." children.' "I can't stop buying [perfume]! I love smelling nice and it just makes me happy. I can't imagine not being able to buy a new bottle. If it's alth "I got a connection -I met you guys here, became friends. You can connect me somewhere I can have help. And we always like new he wh mmer, you want mething citrusy.

What does "wellness" mean to you?

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eding.

"When you take the medication all the time, we need 4 hours to rest before we work."

The doctors themselves, even, confuse because they are saying if you have any illness, infection, disease and automatically it omes to the doctor's nind is HIV [...] And as doctor, you should ave known.

t would it symbolize to yell

More resources/guida for HIV women a date, explore relationships, romance, sex, etc.

Healthy foo

on tradition

foods/meals

manage hea

involved - v

bridge the

you cannot have a

Need new ways to break stigma & to disclose one's status – little models/guides that are culturally-safe for ACB women

Access to

hub for

on HIV

community

up-to-date

information

"Nobody in my family knows and when I get medication delivered, I always take the label and stickers off."

"I had a friend of mine starting nursing this September, and she told me she had to do blood work and things like that [_] so when it comes my turn to do that blood work, it's freaking me out."

"On my wedding, my husband put the picture of us someone said to him, You sacrificed yourself like Jesus on the cross." "Sometimes, you meet a person and you feel like yes, we can share, we can talk, then my trauma started from there. Then for me, I thought, I will never get married. I will never date anybody."

People using

coming from, healthcare is for people that are not Black.

status to cut you down because

whatever background you are

"My doctor told me there is no marriage so you contaminate the kids."

What are some barriers to your wellness?

How can we work to take care of each other? (Areas of Change)

(IV injectables: Even if I go on vacation, I don't need to worry about someone, about whatever people say."

about the leaf the prought that helped t climb to safety.

helps you to be hat has helped to the barriers you need to wellness? Chosen family: "And if your family are blooded or not blooded or not blood-related, whoever that loves you, that's your family. Whoever that doesn't love you, it's not your family."

Self-love: "It is in me. Healing is in me. Because no matter what you hide, no matter how you can hide yourself, one day they will point to another, somebody will know [...] So for me, healing is in me."

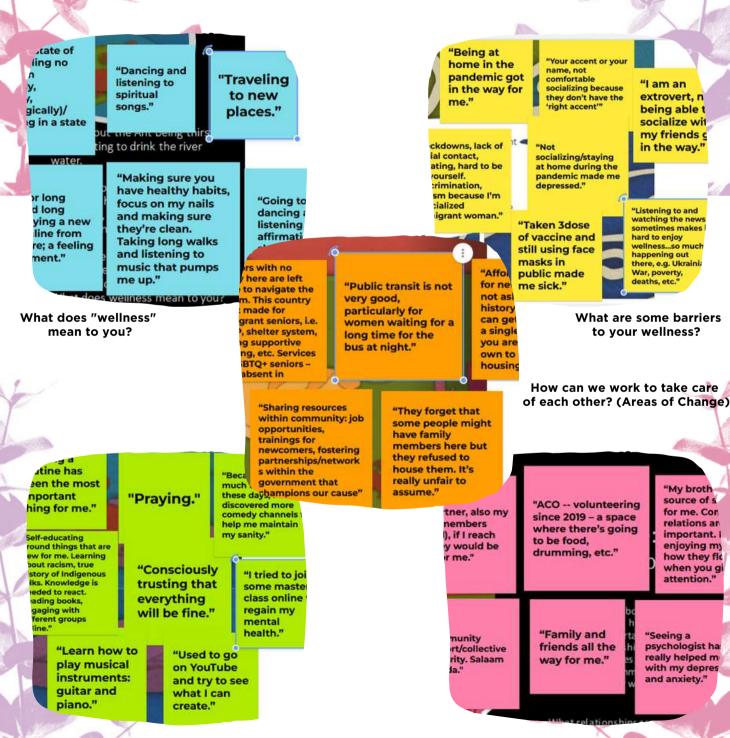
What helps you to be well? (Facilitators to Wellness) Communal
Husband: "I told him,
to pantry & listen, I'll tell my son I
am HIV positive and I
knew on my wedding
day, so fuck off, leave
me alone." He said,
'oh, there's never a
woman who say that
to me in my life, so I'm
going to love you." I
said, 'no, it can't

Husband: 'look a yourself where you are, you are higher than me. So to be able to live your life [...] you have to be proud and accept who you are then live your life. You can have children, you can go to school, you can live your life."

Friend: "she took me to her place. She took my hair and my makeup and my picture [...] I have people who help me to be who I am today. If you don't have anybody, it's hard internally and all the stigma inside."



These are images from a Dove & Ant Fable consultation with queer newcomer women*.



What helps you to be well? (Facilitators to Wellness)





These are images from a Dove & Ant Fable consultation with ACB women* living with HIV

"Wellness is being able to communicate your needs and then access the support from the people in your life who support you."

"Wellness and hope, they go together because you can do well but you have some disability. You can still tell what your problem is; you can be fixed and still do well."

and wanting

able to do yourself, imes you elp but being do whatever to do, not g for someone you until the comes."

"Just take care of yourself, accepting who you are and taking care of yourself."
"Wellness, b boundaries, around peop support you who take yo that !"

if the water symbolized wells what we need to "be well"

What does "wellness" mean to you?

Information on HIV shared through media: "It's different in Zambia, I think since 2006, they always put it on the radio, 'come and get medication' – they have like a support system. Now people talk about this

to come vill see I know ey will go out you."

I think lation, be le it is, it or to tell love are bad t [...] "The way that they talk to you, they want to remind you of your situation. So it's better to keep it to yourself. Yeah, because when you tell them, they want to make you feel pity. Like there's a way they will talk to you, you pity yourself, like

"it's more my state of mind, sometimes it's challenging, I have to be really aware. I have to really do my best when I wake up in the morning to prepare myself really strongly. Some days, I was at he point I had to take edication and I'm

"I know s.
who used t.
hair. Someon
her I was HIV
every time I c.
didn't want to
hair. But she w
putting me do
forgetting who
person she was
that [...] So the

"I don't have friends becar might push y what you're supposed to it's better yo your own [... can help yo I don't tell a except yo you tell"

Reiki: "I want them to bring back those massage or reiki—those things that are good spiritually. I remembe when I was very ill, there used to be someone who did reiki here, it heals you

emotionally, it helps

What are some barriers to your wellness?

How can we work to take care of each other? (Areas of Change)

"Make yourself eat the best food, take good care of yourself. Remove your mind, think positive."

"I put on my music and dance in my home."

es in

hips: "But for n saw that ho I felt down, I just off and I feel ley can say, t up or they email. I just pond. And I Boundaries at work:
"My boss, sometimes,
he likes to put people
down. I just keep
silent. I don't even
talk to him, I just
ignore him. I tell
myself, I came to
work, I need my
money. When he's
talking I just do this

Disclosing on status: "For m personally, all family, my broand sister, my children, they told them rig because I for here and the young by the now they kr

What helps you to be well? (Facilitators to Wellness)

ems, you come a. And when I almost dying, she helped me. times people ne I died; my told me you are

ly get support my siblings, and blings don't talk my HIV but ist call me to w I'm doing, iat helps me, when I'm feeling ey call me. It el good inside." "I have a friend I talk to, sometimes I visit. I need that for me, for my mental health." "For me since here, I have one person I connec The first time I s her, I just felt like connect with this person. I look at I my family. She's I Nigeria, if I have problems, I call his something is goir

ACO: "We do have a good support system here. Like for me, this is the best thing. If I need food, I used to refuse taking food here but I take it. We get a lot of freebies for just being the way we are, so we should be grateful about